

Initial Troubleshooting Steps:

1. Check that water levels in hot tub and filter housing are at full levels.
2. Make sure diverter valves are at mid-position (your spa may not have these).
3. Make sure air control valves are fully closed.
4. Ensure that all jets are in the open position.
5. Check cleanliness of the filter.
 - Filter should be freshly cleaned or replaced.
6. Turn power off at the GFCI breaker and leave off for 10 minutes.
7. Turn on the power to the hot tub.
8. Let the hot tub power up and go through it's start up cycle.
 - Do not touch any buttons on the control pad for 15 minutes.

If you are still experiencing Flow Error issues:

1. Turn Power Off at the GFCI breaker (outside).
2. Remove the filter from your hot tub.
3. Insert your garden hose into the filter inlet inside the filter housing.
4. Turn the water to the garden hose on high and let it run for 15 minutes.
5. Turn water off and remove hose from filter inlet.
 - Leave filter out of the hot tub.
6. Make sure nothing is floating in the hot tub.
 - You may need to remove excess water from the hot tub.
7. Turn on the power to the hot tub.
8. Let the hot tub power up and go through it's start up cycle.
 - Do not touch any buttons on the control pad for 15 minutes.
9. If the hot tub is operating normally at this point, leave the filter out for 24 hours.
10. If the hot tub is still not working properly, please contact us at 402-656-6695 for service.